



Ko te Kaitiaki Mana Tangata: ko wai mātou

Ko tā Te Kaitiaki Mana Tangata he tiaki i te hapori mā āna mahinga me ngā umanga o Te Kāwanatanga o Aotearoa.

Ka whaihanga amuamu mātou, ka whakahaere tūhuratanga, ngā tātari me ngā mātāi mō te iwi whānui. Ka whakatenatena hoki i ngā mahi whakahaere papai mā te tuku urupare ki ngā umanga, me te kōkiri anō i ā mātou ake tūhuratanga ina hiahiatia ēnei e ai ki ā mātou tirohanga.

He 'Āpiha Pāremata' te Kaitiaki Mana Tangata, ā, ko tōna tikanga ka whakatūria mātou e te Pāremata me te noho motuhake i te kāwanatanga o te wā.

Ka taea ngā Kaitiaki Mana Tangata neke atu i te kotahi i te wā kotahi. Kei ia Kaitiaki Mana Tangata ngā mana me ngā taumahi ōrite.

Ā mātou mahi - ngā tūnga a te Kaitiaki Mana Tangatan

Te tūhura i ngā mahi whakahaere o te rāngai kāwanatanga

Ka whaihanga te Kaitiaki Mana Tangata i ngā amuamu ā ngā tāngata e ai ki a rātou kāore i tōkeke te manaaki a tētahi umanga rāngai kāwanatanga i a rātou. Ka āhei hoki te Kaitiaki Mana Tangata te tūhura i ngā whanonga o ngā umanga rāngai kāwanatanga me te kore whiwhi amuamu.

Te tūhura me te arotake whakataunga e ahu mai ana i ngā tono pārongo ōkawa

Ka tūhura te Kaitiaki Mana Tangata i ngā amuamu a ngā tāngata kāore i pai ki te āhua i whaihangatia ai e tētahi Minita Kāwanatanga, e tētahi umanga rāngai kāwanatanga rānei ā rātou tono pārongo ōkawa.

Ngā tohutohu me te ārahitanga mō te 'hara taumaha'

Ka whakarato tohutohu, ārahitanga hoki te Kaitiaki Mana Tangata ki ngā kaimahi e pīrangi ana ki te whāki kōrero muna i runga i te whakaahuru mō nga hara taumaha i tō rātou whakahaere, e tō rātou whakahaere rānei.

Te aroturuki i ngā wāhi whakarau

Ka toro atu te Kaitiaki Mana Tangata i ngā wāhi whakarau, tae atu ki ngā whare herehere, ngā herehere kōti, ngā whakaurunga whakarau manene, ngā wāhi whakarau mō te hauora me te hauā, ngā whare noho tiaki me te whakamaru tamariki, me ngā whare noho matatika taiohi. Ka hanga tūtohutanga te Kaitiaki Mana Tangata hei whakapai ake i ngā āhuatanga o te whakarau tangata me te tiakitanga o te hunga whakarau.

Te Tikanga Hauātanga

Ko te Kaitiaki Mana Tangata tētahi o ngā whakahaere motuhake e toru e aroturuki ana i te whakatinanatanga o Te Kawenata a te Kotahitanga o ngā Whenua o te Ao mō ngā Tika Tangata o te Hunga Hauā. Ko ērā atu whakahaere ko te Kawenata Whakakotahitanga o Aotearoa (New Zealand Convention Coalition) me Te Kāhui Tika Tangata.

Ētahi atu mahi

Ka whakarato tohutohu te Kaitiaki Mana Tangata mō ngā ture, ngā kaupapa here me ngā tukanga, me te whakarato whakangungu ki ngā umanga rāngai kāwanatanga.

Ka whakahaere hoki mātou i ngā mahi torotoro i ngā tāngata takitahi, hāpori hoki hei whakamōhio haere mō te Kaitiaki Mana Tangata me ā mātou mahi.

He aha tēnei mea te rāngai kāwanatanga?

Tata ki te 4000 ngā hinonga e kapi ana i te rāngai kāwanatanga, tae atu ki ngā tari me ngā manatū kāwanatanga, ngā mana ā-rohe, ngā hinonga karauna, ngā rangapū kāwanatanga, ngā poari hauora ā-rohe, ngā whakahaere mātauranga tuatoru, ngā poari kaitiaki o ngā kura, me ngā Minita Kāwanatanga (mō te taha ki ā rātou whakataunga e pā ana ki ngā tono pārongo ōkawa).

Kōrero mai

Mēnā kei te pīrangi koe ki te kōrero ki tētahi o ā mātou kaimahi kia whai mōhio anō koe ki ngā mahi a te Kaitiaki Mana Tangata, ā, kia whakarite mēnā ka taea e mātou te āwhina i a koe, kei te whārangi tuarā ā mātou taipitopito whakapā.

Te whakapā ki te Kaitiaki Mana Tangata

Waea koreutu: 0800 802 602

www.ombudsman.parliament.nz

Īmēra:

info@ombudsman.parliament.nz

Mēra:

Pouaka Poutāpeta 10152, Te Whanganui-a-Tara 6143

Waeatuhi:

(04) 471 2254

Ngā uiui ki te tari:

8:30 i te ata ki te 5:00 i te ahiahi, Mane ki te Paraire

Te Whanganui-a-Tara

Papa 14, 70 The Terrace, Te Whanganui-a-Tara 6143

Tāmaki Makaurau

Papa 10, 55-65 Shortland Street, Tāmaki Makaurau 1010

Ōtautahi

545 Wairākei Road, Harewood, Ōtautahi 80533